



Hummingbird Health Space

Privacy Policy

Your health records will be used and disclosed by Hummingbird Health Space under the conditions of the Privacy Amendment (Private Sector) Act 2000 and the 13 Australian Privacy Principles (APP). The Privacy Amendment (Private Sector) Act 2000 extends the operation of the Privacy Act 1988 to cover the private health sector throughout Australia. The APP governs the way the clinic collects, uses, discloses and secures information about you.

Personal Information may include your name, date of birth, contact details, education, health insurance, health history, health records and correspondence.

Hummingbird Health Space does not disclose or provide your information to any external organizations, except for the purposes of referral for clinical tests if required. Access to your personal health records is available by making written application to this clinic and may take up to 30 days to provide this information to you in accordance with the APP.

The information that we collect about you allows us to:

- Maintain an up-to-date client database.
- Gather statistical data and to research information to improve the services and products we supply.
- Provide necessary systems and infrastructure to service members.
- Develop policies and management plans for the efficient management of the clinic. If you wish to lodge a complaint concerning our privacy policy and handling of your health records, please first address your complaint to our clinic for direct resolution. In the event that your complaint is unable to be resolved by our organization, you can then escalate your complaint to the Privacy Commissioner at the Office of the Federal Privacy Commissioner for final resolution.